

Date of Referral ___/___/___

Referral from: Self / Agency / Other

About you: Name..... Agency

TeamYour Reference No for case.....

Email address.....Direct Tel No (this is very helpful)

Is this referral part of a Community Remedy / Injunction/ ABC/ Other? (Please tick)

Details of parties (if more than two parties please list additional on separate sheet) :

Name/s:
 Address:
 Postcode:
 Housing Status:
 Tel/s (landline) :
 Mobile:
 Email:
 Preferred contact for parties?
*Please check parties have given explicit consent for us to contact them using **all** of the details provided*
 Any additional people in property that are involved in this conflict? (please list all including names, ages and ethnic origin)
 Any additional issues that we need to be aware of, that may affect parties, ie mental health, addiction issues, vulnerability, any known risks, animals? Please include details:
 Are there any supporters involved? Yes No (if yes please give contact details)
 Age: <25 25-49 50-64 65-74 75+ – prefer not to say
 Ethnicity: First Language:
 Interpreter/translator required? Yes No
 Religion (if known)
 Sexual Orientation (if known)
 Any known disabilities:

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What is it about?

Please mark all dispute types that apply

ASB (not involving children)	Boiler/Utility/White goods noises	Boundary / property dispute	Bullying	Cars, parking, vehicle repair	CCTV Cameras / Security Lights
Children's behaviour	communal areas	Conflicting lifestyles	Cooking smells, odours, fumes	Comings and goings	House renovations/building
Gossiping	High hedges	Hate Incident	Intimidation/harassment	Name calling/face pulling	Noise
Not sharing duties	Overhanging hedges/bushes	Property Damage	Racial harassment	Relationship/Friendship breakdown	Social Media abuse/misuse
Swearing/Shouting/Arguing	Taking photos or videoing	Untidy garden, rubbish, smells	Other- Please give info below		

Tell us more about the conflict please be as thorough as possible and continue on another page if necessary)

How long has the dispute been going on?

Has anything else been put in place, ie diaries, Noise monitoring etc

Any police involvement (if possible please give Name of attending officers/dates/outcomes

Any other agencies involved (eg SARI, Noise Pollution, Environmental Services etc)
(please give names/contact details if possible)

Any previous mediation? (If yes please give Month/year and outcome and facilitator

Please confirm that all parties have given **explicit consent** for us to contact them using the details provided:

YES (please circle)

Date consent was given *if different* to referral date: __/__/__

Were any parties particularly resistant? (If so please state who and last contact)